



No. 1-1/2020-R&C [CFA]

Dated: 13-07-2020

Circular R&C-CFA No. 21/20-21

Subject: Enhancement of Fixed Monthly Charges (FMC) under certain PAN India DSL Broadband plans in all the circles - reg.

1. Following has been decided by the Competent Authority:

a) **To enhance the Fixed Monthly Charges (FMC) under PAN India DSL Broadband plans for all the existing as well as new broadband customers in all the circles. Details of revised tariffs are as follows:**

S. No.	Plan Name	Existing FMC (in Rs.)	Revised FMC (in Rs.)
1	2GB BSNL CUL	349	369
2	2GB CUL	399	419
3	3GB CUL	499	519
4	4GB CUL	599	629
5	5 GB CUL	699	729
6	Super Star 300	749	779
7	15 GB CUL*	999	1029

*Plan is inactive (i.e. not available for new customers)

- b) **Since all the DSL plans with FMC of Rs. 500/- & above are available on Bharat Fibre, therefore, above Broadband plans having FMC of Rs.500 & above are also available on Fibre.**
- c) **However, existing customers, who are already either under Annual/Two year/three year payment option before revision in tariff, they may not be charged the revised tariff till the expiry of their current Annual/Two year/three year subscription.**
- d) **Further, existing customers, who are recently opted above plans under monthly payment option before revision in tariff, they may not be charged the revised tariff till the expiry of Six months subscription period from date of activation of their Broadband connection.**
- e) **Customers may also be informed (through SMS & Bills etc) suitably in advance about the revision in FMC under above plans through SMS & Bills.**
2. **In addition to nearest customer service center and BSNL Franchisee/Retailers, above Broadband plan can also be subscribed by calling Toll Free number- 1800 345 1500. ITPC shall also ensure that BSNL's Call Centers are suitably guided to take customer request, and generate advice notes for the above.**
3. All other terms and condition shall remain same as per earlier circulars.
4. The circles shall ensure to comply with all regulatory requirements including on line reporting to TRAI and also update the circle website. Further, circle shall ensure to comply with the TRAI guideline w.r.t. number of plans.
5. The above instructions shall be **effective w.e.f. 01-08-2020 on regular basis in all the applicable circles.**
6. This circular is issued based on the approval of Competent Authority in CFA Cell eFile No. [BSNLCO-CFAO/11\(14\)/3/2020-CFA](#) . Clarification/correspondence, if any, in respect of above tariff may be sent to CFA Section, BSNL, Corporate Office, Janpath, New Delhi-110001 (Fax No. 011-23734052).


AGM (RM-I)-CFA [LA]

To,

All CGMs - Telecom Circles / Metro Telephone Districts/ITPC (Pune), BSNL.

Copy to: -

1. CMD, BSNL.
2. Director (CFA / CM / ENT / HR / FIN), BSNL Board.
3. CGM, NCNGN,BSNL- for information.
4. All Tariff committee members [GM (NWP-CFA)/GM (NWP-BB/GM (CFA)/Sr.GM (Finance-CFA)], BSNL C.O.
5. GM (CFA), CO BSNL w.r.t. case mark: [BSNLCO-CFAO/11\(14\)/3/2020-CFA](#) carrying the approval of the Competent Authority in the matter.
6. GM (CIT), CO BSNL – for placement on BSNL Website.
7. AD OL, CO BSNL for Hindi version
8. CGM (ITPC), Pune ,BSNL for necessary changes in CDR/billing systems.
9. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
10. GM (BBNW), BSNL,Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
11. Director General, P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
12. Secretary, TRAI- for information please.
13. Guard File.



DM (T&C)-CFA